

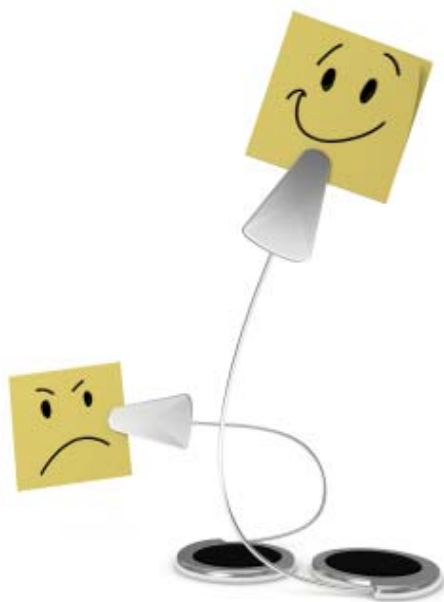
Conflict Management

Equis Consulting...



Discovering the Solutions Within™

Discovering...
Where are you now?
Searching...
Where do you need to go?
Charting...
How will you get there?



*What is your response to conflict?
Avoid? Confront? Other?*

- Conversational Workshops**
- Self-Exploration**
- Customized Content**
- Expert Delivery**

What is the nature of **Conflict?**

Explore the basic nature of all business conflicts and examine their factors and stages. Learn the appropriate actions necessary to manage various types of conflicts.

Discover solutions to manage conflict:

- Determine your personal conflict management style through the use of the Thomas-Kilmann Conflict Mode Instrument
- Identify the benefits and the detrimental effects of conflict
- Assess the causes of conflict in groups and develop appropriate group management behaviors
- Develop collaborative skills that eliminate the negative effects of conflict
- Apply a process that will facilitate a more positive outcome in business situations